

Country: Syria/SY

Prohibited commodities

All items offensive to the Muslim culture or sensitive to the Middle East security situation are prohibited. These include pork products, religious publications/figures, imitation firearms/paraphernalia, military uniforms. Standard DHL prohibitions plus:

- Alcoholic beverages
- Antiques
- Chemicals, non-hazardous
- Communications equipment
- Cotton seed
- Drugs: non-prescription
- Drugs: prescription
- Electronic games
- Furs
- Gambling devices
- Grain samples
- Ivory
- Jewellery
- Medical samples
- Medical/dental supplies & equipment
- Military equipment
- Money orders (NI)
- Perishables
- Precious metals & stones
- Radar equip.-transmitters/receivers
- Radio equipment
- Radios or parts thereof
- Seeds
- Substances containing sodium/calcium cyclamate
- Telecommunications equipment
- Televisions, television equipment
- Tobacco

DOX

General correspondence (business or private), plus:

Advertising brochures/pamphlets		Airline tickets, blank stock (NI)	
Airline tickets, issued/validated		Annual reports	
Artwork inc/drawings/proofs/layouts		Blank forms	
Blueprints		Booklets, brochures (non-adv.)	[1]
Books: hard book/paper book non-commercial use	[2]	Business cards	
Calendars	[1]	Cash letters (NI)	[1]
Catalogues		Charts/graphs	
Cheques, blank (NI)		Cheques, cancelled (NI)	
Cheques, cashier (NI)	[3]	Computer printouts	
Credit card blanks (NI)	[1]	Credit cards (NI)	[1]
Deeds		Diaries	
Diplomatic mail	[4]	Documents, general business	
Drawings, technical/architect/eng.		Invoices, blank	
Invoices, not blank		Labels	
Magazines, periodicals, journals	[2]	Manuals, technical	
Manuscripts		Maps	
Music, printed or manuscript		Newspapers	[2]
Pamphlets		Paper patterns for wearing apparel	
		Personal mail	[1]
Photographs		Photos as part of business reports	
Plans/drawings-arch/indust/eng. pur		Postal envelopes	[1]
Price lists		Price tickets for garments	
Publication not for public resale		Ship manifest-computer generated	
Shipping schedules		Transparencies	
Visa applications			

1. *Maximum weight: 25kgs (55lbs); Otherwise send via WPX*
2. *Maximum quantity: 10 pieces; Otherwise send via WPX*
3. *Personal cheques are not accepted, only bank cheques and non-endorsable cheques are accepted.*
4. *Authorization letter required from the Syrian Embassy for clearance procedures.*

WPX

COMMERCIAL QUANTITIES UP TO VALUE LIMIT OF USD500.00 AND WEIGHT LIMIT OF 15KGS ARE ACCEPTABLE. Any shpt not compliant with guidelines will be stopped at Bahrain and returned to Origin. Government WPX tender shipments will be cleared by a 3rd party as DHL are not allowed to clear these shipments. Note following WPX restrictions:

Animal products	[1]	Bunker oil sample (for analysis)	[2]
Coal & firewood	[2]	Coffee	[2]
Coffee samples	[3]	Cologne and perfume	[4]
Compact disc	[5]	Computer components & parts	[5]
Computer software	[5]	Cosmetics	[4]
Diskettes	[5]	Electronic equipment	[5]
Films: 8mm, 16mm & 35mm	[5]	Films: entertainment	[5]
Films: promotional, training	[5]	Fire extinguishers	[5]
Foodstuffs	[3]	Industrial equipment	[5]
Laser disc	[5]	Liquids, non-hazardous	[3]
Measuring apparatus	[5]	Microfiche & microfilm	[5]
Oil products	[3]	Parts, machine & electronic	[5]
Plant products	[3]	Plants	[3]
Slides	[5]	Soil samples	[3]
Sports equipment	[6]	Stone/mineral samples for analysis	[3]
Tapes: audio cassettes	[5]	Tapes: computer	[5]
Tapes: video cassettes	[5]	Textile articles	[7]

1. *Processed: Prohibited.*
2. *Subject to lab analysis, possible delay 3-4 days. Over 3kgs, shipment might be held in Syrian Customs for formal clearance by consignee or consignee's broker.*
3. *Subject to lab analysis, possible delay: 3-4 days. Over 3kgs, formal paperwork from consignee required.; Otherwise send via DOX*
4. *No commercial quantities. Maximum 3 pieces or maximum weight 5kgs. If over 3 pieces and/or 5kgs, shipment could be held in Syrian Customs for formal clearance by consignee or consignee's broker.*
5. *Subject to censorship, possible delay: 4-5 days.*
6. *Up to 5 items per shipment as samples.*
7. *Maximum weight 20kg. Maximum value US\$500. Allow 2 days for clearance.*

Service Impact Notes

1.If consignee refuses to pay customs duties, shipment will be destroyed. A notification will be sent to origin 24 working hours prior to destroying the shipment. If no reply is received from origin, within 24 hrs, shipment will be destroyed.

2.No official proof of customs duties will be given to consignee. Consignee will receive only a DHL receipt of customs duties.

Operation Notes

Full addresses only will be accepted. No delivery is made to PO BOX addresses. Do not confuse Damascus, Syria (coded DAM) with Dammam, Saudi Arabia (coded DHA). D to A svc is not available in Syria.